



IN.TO.EU. *IN*clusive
*TO*wns in action for a
*EU*ropean
strategy of inclusion

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IN.TO.EU. *NEWSLETTER N. 2*

WHAT'S IN.TO.EU.?

Immigration is an increasingly urgent theme at European level both in terms of numbers and needs and it is also increasingly urgent to combine the principle of solidarity in policies to support the action of acceptance and inclusion that only the territory and a closer synergy among of actors working in this field at local level can implement. In this sense, in order to support particularly one of the pillars of the European migration policy, which consists in developing a strong common asylum policy, **the IN.TO.EU. project intends to promote the cooperation among local realities from different European countries and build up a shared and participated dialogue process oriented to explore the theme of integration** especially focused on the collaboration among institutions, the first reception, the legal related aspects and the tools and approaches used in the interaction-integration process.

This can be realized involving citizens actively in this dialogue and raising their awareness on the decision making process at European, national and local level in order to promote an active citizenship and a shared and common integration policy.

Partners working on the IN.TO.EU. project are:

- **Municipality of Palazzo San Gervasio**, Italy
(Lead partner)
- **Municipality of Durres**, Albania
- **Municipality of Ancient Olympia**, Greece
- **Province of Teruel**, Spain



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IN.TO.EU. is a project funded by the "Europe for Citizens" programme (2014-2020)





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THE THIRD PROJECT'S EVENT IN ANCIENT OLYMPIA - GREECE

30 January – 2 February 2017

In Olympia's town hall crowded conference room, with the presence of the Vice Minister of Education, Mr. Dimitrios Baxevanakis, the inaugural welcoming ceremony of the 3rd IN.TO.EU. International Meeting was held on the subject: "First receiving: health and social aspects" in the frames of program « Europe for the Citizens 2014-2020» on Tuesday 31st January 2017.

The mayor of Ancient Olympia Mr. Efthymios Kotzas, in his welcome speech mentioned that "Ancient Olympia's participation in this particular program constitutes a contribution of the birthplace of Olympism to the dialogue for a Europe of solidarity, a Europe of open borders, a Europe beyond colors, religions, prejudice. The immigration phenomenon constitutes a continuously increasing serious issue, not only on an economic level, but mainly on educational and cultural. Because these are mainly the two axes (culture and education) who will decisively contribute in the smooth integration of immigrants and the mixing of people of different cultures, societies and mentalities, in order to create the conditions for human coexistence and solidarity".

The partnership worked very hard on the topic and thanks also to many specialized and concrete contributions received by the speakers, good practices have been appointed and interesting proposals for the improvement of the European institutional frame formulated.

It emerged that local realities represent the key level to work on in order to implement a good approach and management of the migration phenomenon: they can have a strategic role in building up a process of participative dialogue among the institutions of first reception but also and mainly among them, public bodies and citizens.

Nella splendida cornice dell'eredità storica e culturale dello spirito dei giochi olimpici, la città di Olimpia ha ospitato il 3° evento internazionale del progetto IN.TO.EU.. Tema chiave dell'evento è stata la discussione relativa agli aspetti socio-sanitari nella prima accoglienza.

I diversi e concreti contributi portati dai relatori hanno permesso ai partner di raccogliere buone pratiche e suggerimenti da portare all'attenzione della Commissione Europea. L'evento inoltre, proprio per il taglio socio-sanitario della discussione, ha fatto emergere come le realtà locali siano un soggetto chiave nella costruzione del dialogo e della collaborazione tra tutti gli stakeholders pubblici e privati, ma anche e soprattutto tra tutti questi soggetti e i cittadini.

Public moments during the International Event



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EUROPEAN BEST PRACTICES COMING UP FROM THE PROJECT ABOUT HEALTH AND SOCIAL FIELDS

THE SPANISH CONTRIBUTION

Anti-rumours network

The origins of the project were the creation of an environment more or less suitable for positive intercultural coexistence as well as in the prevention of racism. Rumours make-up one of the most influential means of disseminating said stereotypes and prejudices, reinforcing hostile attitudes towards cultural diversity and certain groups.

A strategy to counteract negative rumours related to cultural diversity was implemented, combining a series of strategies including the creation of an "antirumour citizen network", a public relations campaign, the creation of antirumour agents and variety educational activities. The impact this campaign has had both locally and internationally has highlighted the importance of tackling this reality at grass roots through innovative approaches and methodologies.

The main objectives of the "Antirumour strategy for the prevention of racism" were the long-term promotion and consolidation of a public relations and education strategy across four Spanish cities. This is based on the experiences of the "antirumour strategy", which aimed to counteract negative stereotypes, commonplace and false rumours, which abound regarding immigration and cultural diversity, making interaction and coexistence difficult and which can lead to discriminatory attitudes and racism.

The specific goals were to identify and analyze the main stereotypes and false rumours which circulate throughout four different Spanish cities, while collecting objective and rigorous information to disprove these; build a network of social actors in four cities, coordinated by the local council committed to jointly implementing a long-term strategy to combat and counteract stereotypes, commonplace and false rumours regarding immigration; design, implement and evaluate an education strategy through a shared methodology tailored to each city, with the aim of consolidating these strategies so that they continue beyond the duration of this project.

Four phases were implemented employing several actions such as:

Rete anti dicerie

Il progetto a contrasto delle dicerie e dei pettegolezzi che spesso influenzano la nascita di stereotipi e pregiudizi che rafforzano un'attitudine ostile nei confronti della diversità culturale ha l'obiettivo di creare degli ambienti più positivi per la coesistenza tra varie culture e la prevenzione del razzismo.

Gli obiettivi specifici del progetto si sostanziano in:

- identificare e analizzare gli stereotipi principali e le false voci che circolano in quattro diverse città spagnole, raccogliendo informazioni oggettive e rigorose utili alla loro smentita;
- costruire una rete di attori sociali in quattro città, coordinata dal consiglio locale e impegnata a realizzare congiuntamente una strategia a lungo termine per combattere e contrastare stereotipi e dicerie in materia di immigrazione;
- valutare, progettare e implementare una strategia educativa attraverso una metodologia condivisa su misura per ogni città in modo da dare continuità ai risultati ottenuti.



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- The Rumours (Analysis antirumour strategy, identification of main negative and false rumours in each area, rigorous collection of information disproving any false rumours which may be detected);
- Antirumour networks (Creation and encourage “antirumour” networks, “Antirumour Agent” training;
- “Antirumour Campaigns” (Laying-out of antirumour education strategy in each city, preparation of material of the education strategy, implementation and evaluation of education strategies);
- “Evaluation and dissemination of the project” (Project evaluation report, results dissemination strategy).

Local events in Spain



THE ALBANIAN CONTRIBUTION

National Reception Centre for Refugees in Babrru – Tirana, Albania

The National Reception Centre for Refugees in Albania is located in Babrru, Tirana and it is opened in 2014. Until the beginning of 2016 there were 130 foreign nationals settled in this Centre. The National Reception Centre for refugees has a maximum capacity of 170 persons. The asylum seekers who are staying at the moment in the Centre are from different countries such as: Afghanistan, Syria, Iraq, Iran, Congo, Bosnia, Turkey, Bulgaria, Armenia and Kosovo. Indeed, in this Centre there are also refugees that have been escaped from their countries of origin even for political and religious reasons.

This Centre operates according to the international parameters of reception for asylum seekers. In this regard, the main social and health services that are offered in this Centre are:

- First aid - This service is mostly offered from the Regional Hospital of Tirana, Public Health Institution, Red Cross Albania as well as other

**Centro Nazionale di
Accoglienza a Babrru – Tirana,
Albania**

Il Centro Nazionale di Accoglienza per rifugiati in Albania è situato a Babrru, a Tirana. Ha una capacità massima di 170 persone e accoglie al momento profughi da diverse nazioni.





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NGO-s. Also, in service for 24 hours there is 1 doctor, 2 nurses and the guards;

- Examinations - This service is mostly offered from the Regional Hospital of Tirana and Public Health Institution. Especially Public Health Institute offers examination concerning the infective diseases such as AIDS, Syphilis, Malaria etc. Also, this public institution does the vaccination of the immigrants in case of epidemic seasons;
- Social – psychological support - The reception center has a staff of 15 people, which is composed of psychologist, translator (interpreter) and social workers. Social and psychological support is mostly offered for all categories (especially for children and women). The institution during this period has been monitored by internationally recognized organizations or local statutory system, to deal with human rights and specifically the treatment of migrants, such as UNHCR and The People’s Advocate;
- Education –The children of those citizens who have sought asylum in Albania are enrolled in kindergartens or public schools, and some of them even have the opportunity of part-time employment. In order to facilitate the communication with families it is established an Internet Center. A library is established as well, in order to offer to the refugees the opportunity to have access to the information. Indeed, there are not provided Albanian Language courses or training sessions/seminars in order to prepare the asylum seekers to be well integrated into the Albanian society. Hence, it is very important to establish more training programs for professionals and nonprofessionals, as well as intercultural mediators in order to better integrate the asylum seekers and immigrants. Also, it is important the development of preparatory courses for students, summer schools, online courses. These courses might be offered from Albanian students and lecturers of University of Tirana in collaboration with University “Aleksandër Moisiu” Durrës, by promoting so the voluntarisms among students in order to better integrate the immigrants.

Il Centro lavora sulla scorta dei parametri internazionali di accoglienza per i richiedenti asilo e, rispetto a questo, i principali servizi offerti a livello socio sanitario sono:

- Primo Soccorso, in servizio 24 ore su 24 con 1 medico e 2 infermieri;
- esami diagnostici e vaccinazioni;
- supporto sociale e psicologico con uno staff di 15 persone composto da psicologi, interpreti e assistenti sociali;
- servizi di tipo educativo per i bambini e per gli adulti. Ci sono a disposizione una libreria e un centro internet, ma non vengono organizzati dei corsi di lingua Albanese.

In questo contesto si ravvisa la necessità di avere del personale più preparato e mediatori culturali a supporto di una migliore integrazione.

Si sta inoltre cercando di coinvolgere gli studenti dell’università di Tirana in attività di volontariato orientate a preparare dei corsi da offrire agli studenti immigrati.

Local events in Albania



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THE ITALIAN CONTRIBUTION

Institution of Mobile Medical Units

In the Framework Agreement Implementing the National Experimental Protocol for Combating Organized Crime and Labor Exploitation in Agriculture, the Basilicata Region presented its Resolution n. 863 related to the institution of Mobile Medical Units (Currently operating in Venosa and Palazzo San Gervasio).

In synergy with Local Health Care System, the Region undertakes to activate a hospital-health facility in each hospitality facility in order to ensure prevention and first-aid interventions. In particular, each facility will have at least one housing module for this purpose.

Migrant workers accommodated in those hospitality facilities and registered in the National Sanitary Service, may benefit from these services, assimilated to those provided by a general medical practice contracted, on the days and times that are defined by the facilities' operating rules. Where there is a need to assign a basic medical practitioner to a migrant worker, the ASL - Local Healthcare Company - responsible for the territory will allocate.

Specialist consultancy, instrumental and laboratory diagnostic examinations and all the services not included in first aid services are provided by the specialized services of the socio-sanitary districts and / or the territorial jurisdiction of the hospital districts through coordinated access. For serious cases, reference is made to the 118 Service.

The local ASL provides prescriptions, equipment, medicines, and consumables by setting up a special wardrobe in the medical presidencies inside the facilities.

Where already provided and present, the local ASL is able to deliver a linguistic-cultural mediation service through cultural mediators.

Medical staff engaged in health care for migrant workers who are hosted by facilities will be selected from ASL Medical Assistance Officers and possibly medical doctors. Medical staff will be paid with the fees provided by the National Collective Agreement for doctors of continuity assistance.

Istituzione di presidi medico-sanitari mobili a Venosa e Palazzo San Gervasio

In sinergia con le Aziende Sanitarie Locali, la Regione Basilicata ha attivato in ciascuna struttura di ospitalità un presidio medico-sanitario al fine di assicurare interventi di prevenzione e di primo soccorso. Ciascuna struttura è dotata di almeno un modulo abitativo adibito a questo scopo.

I lavoratori migranti ospitati nelle strutture, iscritti al SSN, possono fruire presso questi presidi delle prestazioni assimilabili a quelle erogate da un ambulatorio di medicina generale convenzionata nei giorni e negli orari definiti nel regolamento di funzionamento delle strutture.

La ASL competente per territorio fornisce i ricettari, lo strumentario, i farmaci e il materiale di consumo allestendo nel presidio medico-sanitario presente all'interno delle strutture un apposito armadio farmaci.

Ove già previsto e presente, la ASL competente per territorio fornisce un servizio di mediazione linguistico-culturale tramite mediatori culturali.



Newspapers talk about IN.TO.EU.





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THE GREEK CONTRIBUTION

School units in Myrsini of Andravida-Kyllini Municipality

More than 80 young students and 70 adults from Syria of various age groups have been attending classes in two school units in Myrsini of Andravida-Kyllini Municipality since the mid of January this year.

These children have been residing in the Hospitality Centre of Myrsini for the last ten months. There is a school unit for the juniors functioning within this Hospitality Centre and another school unit functions only a few kilometers away from the refugee center, where the students are transferred to and from by bus, carrying along with them their exercise books, their pencils and their hopes for a brighter future.

Volunteer teachers from Pirgos teach Arabic, English and Greek. Postgraduate students of Patras University also tutor in these schools, while a team of arts and crafts offers creative time to the students. The close collaboration of the inspector of education Mr. A. Karatzas, the director of municipal school Mr. G. Saitas and the four teachers in charge of tutoring the children in the two school units, made a promising begging.

The next step was to ensure a larger space for teaching with multiple activities and wireless Internet connection. Due to the close collaboration of the institutions involved 15 computers have already been ensured from the University, but also from private volunteers. Mr. Kyprianos, professor, coordinator of the scientific committee, mentioned that in the beginning there were quite some problems within the operation of the community, but by inciting the refugees to think about it, they decided on their own will to go on with the creations of the school units and this is one of the reasons of the large correspondence of the pupils. As far as the adults are concerned there is a steady increase in the number of adults attending classes. One of the most important things achieved by the operation of these schools was that the refugees came out of the houses and starting hanging out all together, getting rid of their boredom, finding a new healthier rhythm in the centre.

At the same time children have been taken to Patras to attend a children's festival, organized by the department of Sciences of Education

Due unità scolastiche a Myrsini nel commune di Andravida- Kyllini

Dalla metà di gennaio 2017 sono stati oltre 80 i giovani studenti e 70 gli adulti di varie fasce d'età provenienti dalla Siria, che hanno frequentato i corsi organizzati nelle due unità scolastiche a Myrsini nel Comune di Andravida-Kyllini.

I bambini, che risiedono nel Centro Ospitalità di Myrsini frequentano sia l'unità scolastica che opera all'interno di questo Centro Ospedaliero sia un'altra unità scolastica che funziona a pochi chilometri dal centro di accoglienza per i rifugiati. Insegnanti volontari e studenti laureati dell'Università di Patras insegnano arabo, inglese, greco, matematica, informatica nelle scuole, mentre un team specializzato in attività creative struttura degli spazi ricreativi.

Per quanto riguarda gli adulti, si registra un aumento costante del numero di soggetti che frequentano le lezioni. Uno dei risultati più importanti realizzati dal funzionamento di queste scuole è stato quello che i profughi, per frequentare i corsi, sono usciti dalle case, a fare comunità, a riempire gli spazi della giornata trovando un nuovo ritmo di vita più sano e costruttivo.



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and Education in the Preschool Age. The infrastructures condition are very good and the spaces ideal. Moreover the volunteers have been helping with any minor issues that appear and if there is a case of heating problems in winter, the volunteers will help once again.

According to Mrs. V. Voulgarouli, schoolteacher, who is teaching for the first time in such conditions, the weight has been put in teaching Greek and English and the objective is to for the refugees to be able to communicate in Greek by September.

They also teach the children mathematics, gymnastics, English, information of technology, with the help of specifically modified handbooks for the children, adapted to their linguistic needs.

It is a common ascertainment that the refugee's integration is expected to be completed within the regular courses of the educational system from the next school year. It is a decisive step towards their educational experience acquired and shall help the feeling of safety and stability to the families and the progressive acquisition of school culture.



Local events in Greece



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